

THE DEN

Terms and conditions

-A 25% deposit is to be paid at time of booking. Bookings can only be secured with a deposit, we are unable to hold provisional bookings. Please note deposits are non-refundable and non-transferable to other dates.

-Full balance is due 6 weeks prior to arrival. Please note balance payments are non-refundable.

-Cancellations- All payments are non-refundable. We strongly recommend you take out insurance cover against any cancellation.

If a cancellation is received with 6 or more weeks notice no charge will be made for the outstanding balance.

If a cancellation is received with less than 6 weeks notice every attempt will be made by ourselves to re-fill the booking. In the event we are unable to rebook all the bed spaces the outstanding balance will be charged.

-Cancellation by us- In exceptional circumstances whereby we are unable to provide accommodation for your booking, any deposit and balance payments that have been made will be returned.

We cannot accept liability for any consequential losses incurred by guests as a result of cancellation by ourselves.

-We accept no responsibility for any injury to any persons or loss or damage to any personal property, equipment or vehicles during your stay.

-We cannot accept responsibility for loss or expense incurred due to delays in travel or weather conditions or due to sickness or any other reason.

-Due to fire safety please inform us of any any additional guests on arrival, thank you.

-The price includes- central heating ,hot water ,showers,use of cooking facilities, use of the drying room and a starter pack of logs/kindling. **Additional logs,kindling and coal are available to buy on-site. Please do not remove any logs,kindling or coal from our private store,please ask first,thank you!** A charge will be made for any additional logs,coal,kindling used. Free Wi-Fi is available however due to our location access to the internet may be intermittent.

-When you go out please shut all windows, lock the doors, switch off the lights and turn the heating down. Thank you.

-Please note there is no mobile reception at Gauber Bunk Barn & Den.

-We live on site and kindly ask guests to be respectful and be mindful of noise and behaviour during their stay, thank you.

-Arrival/departure times- Arrivals from 4pm. Departures by 11am please.

We kindly ask guests to arrive before 9.30pm. Please contact us if you experience any delay in your journey and you anticipate arriving later than 9.30pm. Thank you.

-No smoking is permitted anywhere in The Den. No naked flames or candles are permitted.

-Please ensure the wood burner has died down, doors are fully closed and that the bottom vents are shut before going out and before retiring to bed.

- Sorry, we do not allow dogs in The Den.

- The Den is not suitable for children under the age of 6 years. Children must be supervised at all times.

-Please check you have all your belongings before you leave. A charge will be made to return any items left behind!

-Please leave The Den clean and tidy and remove any food from the fridge. Please report any breakages or damage immediately. We reserve the right to make a reasonable charge for any breakages, damage or additional cleaning required, and to inspect the premises at any time prior to departure.

-Please ensure all keys are returned to us at the end of your stay.

Terms and conditions may be subject to change.

Sept 2018.