

## Gauber Bunk Barn Terms and Conditions

-A minimum 2 night stay applies to all bookings with 3 night minimum stay over a Bank Holiday weekend Christmas and New Year.

- A minimum charge for up to 6 people applies from Sunday to Thursday.

- The basic price for sole use of the barn is based on maximum of 12 people. Duvet and towel charges apply.

-A 25% deposit is to be paid at time of booking. Bookings can only be secured with a deposit, we are unable to hold provisional bookings. Please note deposits are non refundable and non-transferable to other dates\*.

The full balance is due 6 weeks prior to arrival. Please note balance payments are non refundable and not transferable to other dates\*\*.

-Cancellations- All payments are non-refundable \*\*\*. We strongly recommend you take out insurance cover against any cancellation.

If cancellation is received with 6 or more weeks notice no charge will be made for the balance payment. If the cancellation is made with less than 6 weeks notice every attempt will be made by ourselves to fill the booking. In the event that we are unable to re-book the full balance will be charged.

Cancellations by us- If due to unforeseen circumstances we are unable to provide accommodation on your specified date all deposit and balance payments will be refunded.

We cannot accept liability for any consequent losses incurred to the customer as a result of cancellation by ourselves.

-We cannot accept any responsibility for loss or expense incurred due to delays in travel, weather conditions or due to sickness or any other reason.

-We do not accept any responsibility for any personal property or vehicles parked at the property during your stay.

-Please notify us of any changes to the number of guests staying in the barn.

-Arrival time is from 4pm. Please contact us if you expect to arrive later than 9.30pm.

Departure time is 10am.

-Smoking is not permitted anywhere in the bunk barn. No naked flames or candles are permitted in the barn.

-Two well behaved dogs are welcome by prior arrangement.

No dogs upstairs or on the furniture and dogs must not be left unattended. Please clean up after your dog. Please be mindful of the livestock and wildlife in nearby fields. Dog beds and bowls are not provided.

-Children must be supervised at all times. Children under the age of 6 years old must not sleep in the top bunks. No ball games are permitted on the driveway or small lawn area at the front of the barn.

-Before you retire to bed please ensure the wood burner has died down, doors are fully closed and that the bottom vents are shut. If you need help using the wood burner please ask.

-Please report any breakages or damage to us immediately. We reserve the right to make a reasonable charge for any breakages, damage and additional cleaning required and to inspect the premises at any time prior to departure.

-Please separate recycling from food and general waste. Wheelie bins are situated next to the drying room. The blue bin is for recycling, green bin for household waste.

A charge could be made if the waste has not been separated or if an excess of waste is left behind.

-We live on-site and kindly ask guests to be respectful and mindful of noise and behaviour during their stay. Gauber Bunk Barn is not a suitable venue for stag/hen parties.

-Please leave the barn as you found it and remove any food from the fridge and kitchen.

-Please check you have all your belongings before you leave. A charge will be made to cover any postage costs.

-Ensure all keys are returned to us at the end of your stay.

\* \*\* \*\*\* In the event of a national or local lockdown guests will have the opportunity to postpone their booking or receive a refund.

- Terms and conditions may be subject to change.

Thank you

Updated Sept 2021.

## **COVID UPDATE**

Updated Sept 2021.-Any advance bookings are subject to any government guidelines, restrictions and legislation in force at the time of your stay.

-We cannot accept bookings from guests in self isolation or from guests needing to quarantine.

-Please only visit if you and members of your group are well and are not self isolating.

-If any of your family show signs of having the virus please notify us immediately.

The person must contact [www.nhs.uk](http://www.nhs.uk) or call NHS 111 and arrange to be tested as a matter of urgency. The result must be shown to us. If positive you will need to leave if any member of your party can drive you.

If that's not possible and you have to self-isolate here then you will have to pay for your extended stay and for any bookings cancelled as a result.

- We recommend regular hand washing during your stay.

-Hand sanitiser will be available(please do not remove from the property).

-The barn and Den will have been deep cleaned as per guidelines prior to your stay. Cleaning products will be available for guests to use during your stay(please do not remove from either property).

-Guests staying in the barn, please wash all cutlery, crockery, glasses, pots, pans and dishes in the dishwasher, dishwasher tablets will be provided.

Further information about the government guidance can be found at [www.gov.uk](http://www.gov.uk)

